

Processing of Problem Loans

Different sectors play different parts in the processing of problem loans. The individual sectors (workout units) are usually assigned specific tasks, which often require specialist knowledge at employee and management level for effective and efficient processing.

The individual processes and procedures in the processing of problem loans are usually designed differently in the banks. These customer-specific requirements are defined and stored in the software using a "business process model" and can be adapted to new requirements at any time.

The following is an example of a procedure that can be used in problem loan processing.

