## Identification

Financial advisors in branch offices or external sales partners are responsible for identifying new customers or updating identification data.

When loan applications are submitted via the internet, applicants can be identified as required via VideoChat or PostIdent in accordance with national legislation.

Depending on requirements, the following methods for establishing an applicant's identity are also available:

- · Certificate of registration
- Notarial certificate
- · Electronic identity card

© Jabatix S.A. 1 | 1